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Division of Welfare and Supportive Services Opens New Office in North Las Vegas

The Nevada Department of Health and Human Service's Division of Welfare and Supportive Services is pleased to announce the opening of a new District Office in North Las Vegas on Monday, June 16. This new office will provide full service to anyone applying for, or receiving public assistance benefits from one of the programs the Division administers.

LAS VEGAS (June 12, 2014) The Nevada Department of Health and Human Service's Division of Welfare and Supportive Services (DWSS) will open a new office located at 3223 West Craig Road, Suite 140 in North Las Vegas on June 16, 2014.

Although anyone seeking assistance from the Welfare Division can obtain service in any DWSS office, this office will serve as the primary service center for applicants or recipients who live in the following zip codes: 89031, 89032, 89081-89087, 89124, 89130, 89131.

The office is staffed with 118 employees who determine eligibility and provide case management services for Supplemental Nutrition Assistance Program (SNAP) (formerly known as Food Stamps), and Temporary Assistance for Needy Families (TANF) programs. The office will also process eligibility determinations for Medicaid and Nevada Check Up applicants.

"We are very happy to be providing a service location in the North Las Vegas area," said Patrick Williams, the new office manager. "The opening of this office reduces the transportation challenge to those living in the North Las Vegas area and needing to visit a DWSS office."

DWSS received approval from the 2013 Legislature to hire 248 additional staff by the end of February 2014, and an additional 162 by December 2014 to handle the increased caseload due to the Affordable Care Act (ACA) and the resulting expanded Medicaid population, and increases in the SNAP caseload. The Medicaid caseload, which was 330,623 at the end of September 2013 is expected to be near 600,000 by the end of the next ACA open enrollment period.

To meet the rising demand for services, the Division also offers program participants other points of entry to conduct DWSS business. Application can be made, forms can be downloaded and printed or program information can also be obtained by going to the Division's web site at <https://dwss.nv.gov/>. All applications for Medicaid are to be submitted at the Nevada Health Link site at <https://www.nevadahealthlink.com/>. Telephonic inquiries can be made at (702) 486-1646 in Southern Nevada and (775) 684-7200 in Northern Nevada.

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